PRIVACY POLICY (version [August 2023])

rhyno solutions AG, with registered office in Schaffhausen, Switzerland (commercial registry number CHE-239.883.903; "**rhyno**" or "**we**"), values your privacy. This Privacy Policy demonstrates our commitment to ensure your privacy and the confidentiality of your personal data ("**Personal Data**").

By accessing or use of our Services, participating in an event and/or communicating with us via the contact form on our website, e-mail or other channels you consent to this Privacy Policy. In case you do not agree to any part of this Privacy Policy, you must inform us and discontinue using our Services or communicating with us. We shall then not be in a position to provide any Services to you.

- 1. Personal Data we collect: We only collect Personal Data you provide to us when communicating with us (such as the name, e-mail and postal address, phone number, language preference, job title, source of connection and content of the communication) and data sent to us for processing as part of the Services. In some instances, the Personal Data will be supplemented by information retrieved from public sources, such as online media or employer websites, in order to obtain further information to enable us to effectively communicate with you and offer our Services to you. Data processed by us or third parties on behalf of us for the purpose of providing the Services can be anonymized and used for evaluations to further develop the Services.
- 2. Purposes for processing your Personal Data: We process your Personal Data in relation to the provision of our Services to you as well as to communicating with you, including to send you newsletters and invitations to events, to maintain our list of contacts and/or to provide you with other information you may request from us. Your Personal Data will only be used by us and our technology suppliers (who are obliged to protect your Personal Data to the same extent as we are). We do not sell or otherwise transfer your Personal Data to third parties except with your prior consent or as we are required under applicable laws.
- **3. Basis for processing your Personal Data:** When processing your Personal Data for the purposes described herein, we rely on your consent to this Privacy Policy, our legitimate interests in communicating with you as regards our Services and our events or another ground for lawful processing of your Personal Data under applicable laws.
- 4. Protecting your Personal Data: We restrict the use and access to your Personal Data to those who have a need-to-know. We maintain appropriate technical and organizational measures to preserve the confidentiality and integrity of your Personal Data. All Personal Data is stored in a secure hosting environment in Switzerland and we ensure compliance with all applicable data protection and security laws. Any transfer of your Personal Data outside the European Economic Area (EEA) and Switzerland is conducted in accordance with data processing agreements for which rhyno uses the trans-border data flow agreement published by the Federal Data Protection and Information Commissioner or EU Model Contractual Clauses approved by the EU Commission.
- 5. Third party products and services: rhyno may use third party products and services to provide the Services and additional terms of such third parties may apply. Please refer to the Subprocessors List for a list of third party subprocessors used by rhino to assist it in providing the Services.
- 6. Your choices and rights: We grant you all individual data protection rights as per the European Union's General Data Protection Regulation (GDPR), irrespective of your country of residence: You have the right to be informed by us on any processing of your Personal Data and obtain a copy thereof to verify the lawfulness of processing (*right of access*). If you are affected by incorrect or

incomplete Personal Data, you may request rectification or completion of any relevant data (*right to rectification*). You may request the deletion of your Personal Data (*right to erasure*) or a temporary restriction of processing in certain cases (*right to restriction of processing*). You may also object to the processing of your Personal Data (*right to object*), and you have the right to receive your Personal Data in a structured, commonly used and machine-readable format or have your Personal Data transferred to another data controller if technically feasible (*right to data portability*). To the extent we process your Personal Data based on your consent, you also have the right to withdraw your consent, without affecting the lawfulness of our processing based on your consent before its withdrawal.

- **7. Retaining your Personal Data:** We store your Personal Data only for as long as necessary to provide you with our Services and/or as required by applicable laws or best practice retention requirements.
- 8. Contacts: In case you are dissatisfied with any aspect of processing of your Personal Data, we would like to understand how to remedy the issue. Please contact us at [*DPO@rhyno.ch*]. You may also contact the data protection supervisory authority in your country of residence.